

NSSR Handbook for Passenger 2W(s)

By

Venkatram K S (Gap Analyst, AOEC)

Aakkash K V (Emerging Analyst, BTECH & PGDM)

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Ticketing System Pullouts

(Pull-out marks are WIP)

1. Ticketing System for Unit 6 (Road System responsiveness)

IMPORTANT DETAILS FOR ROAD SYSTEM RESPONSIVENESS

NSSR-RS Ticket Id: DIP-RSM-Email Id/Whatsapp

Source: NSSR-RS-HANDBOOK/DESK

NSSR-RS Id:

Ticket status: Open/Closed/Escalated/Needs details/Not available

Date of submission:

Time of submission:

Road system name:

Road system Id:

Problems faced for reasons such as:

- () Quality levels
- () Traffic volume levels () Pollution levels
- () Accidents or incidence (even crimes) trends
- () Possible route diversions
- () Impacted Commuter comfort levels (specific to Commuter profile) () Non-availability of alternate transportation services
- () Non-availability of emergency response services () Non-availability of drive guidance services
- () Afflicted due to weather forecasts
- () Faulty vital network and signal coverage
- () Vehicle indicators (problems related to Commuter Health and Lifespan Dynamics)

1. Ticketing System for Unit 6 (Road System responsiveness)

() Management of (negative influence specific) Key indicators

- [] Nature of congestion [] Probable Hazards
- [] Lack of Signage deployment () Repair or restoration
- [] Interpretations on Fuel consumption
- [] Lack of support for renewable energy or battery powered vehicles

() Sustainable infrastructure (positive influence specific) Key indicators

- [] Stabilizing aspects
- [] Planning behind repair or restoration [] Signage and barricade deployment
- [] Traffic management advisory
- [] Pedestrian and Commuter safety [] Associated Traffic Management
- () Accident relief, Emergency response and assistance

Details of problems faced:

Resolution sought:



RoadMIR and RoadKPI framework



The NSSR-RS programme expects to collect unit specific

- ☐ Feedback
- ☐ Complaints
- ☐ Tickets

from senders of the printed pull-out forms that are duly filled, scanned as e-documents and sent via Whatsapp or Email to the mentioned mobile numbers and ID(s) which will be shared soon

2. Ticketing System for Unit 7 (Driving conditions responsiveness)

IMPORTANT DETAILS FOR ROAD SYSTEM RESPONSIVENESS

NSSR-RS Ticket Id: DIP-RSM-Email Id/Whatsapp

Source: NSSR-RS-HANDBOOK/DESK

NSSR-RS Id:

Ticket status: Open/Closed/Escalated/Needs details/Not available

Date of submission:

Time of submission:

Road system name:

Road system Id:

Problems faced for reasons such as:

- () Quality levels
- () Traffic volume levels () Pollution levels
- () Accidents or incidence (even crimes) trends
- () Possible route diversions
- () Impacted Commuter comfort levels (specific to Commuter profile) () Non-availability of alternate transportation services
- () Non-availability of emergency response services () Non-availability of drive guidance services
- () Afflicted due to weather forecasts
- () Faulty vital network and signal coverage
- () Vehicle indicators (problems related to Commuter Health and Lifespan Dynamics)

2. Ticketing System for Unit 7 (Driving conditions responsiveness)

() Management of (negative influence specific) Key indicators

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- [] Lack of support for renewable energy or battery powered vehicles

() Sustainable infrastructure (positive influence specific) Key indicators

- [] Stabilizing aspects
- [] Planning behind repair or restoration [] Signage and barricade deployment
- [] Traffic management advisory
- [] Pedestrian and Commuter safety [] Associated Traffic Management
- () Accident relief, Emergency response and assistance

Details of problems faced:

Resolution sought:



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- ☐ Feedback
- ☐ Complaints
- ☐ Tickets

from senders of the printed pull-out forms that are duly filled, scanned as e-documents and sent via Whatsapp or Email to the mentioned mobile numbers and ID(s) which will be shared soon

3. Ticketing System for Unit 8 (First Aid and Fire Safety responsiveness)

IMPORTANT DETAILS FOR ROAD SYSTEM RESPONSIVENESS

NSSR-RS Ticket Id: DIP-RSM-Email Id/Whatsapp

Source: NSSR-RS-HANDBOOK/DESK

NSSR-RS Id:

Ticket status: Open/Closed/Escalated/Needs details/Not available

Date of submission:

Time of submission:

Road system name:

Road system Id:

Problems faced for reasons such as:

- () Quality levels
- () Traffic volume levels () Pollution levels
- () Accidents or incidence (even crimes) trends
- () Possible route diversions
- () Impacted Commuter comfort levels (specific to Commuter profile) () Non-availability of alternate transportation services
- () Non-availability of emergency response services () Non-availability of drive guidance services
- () Afflicted due to weather forecasts
- () Faulty vital network and signal coverage
- () Vehicle indicators (problems related to Commuter Health and Lifespan Dynamics)

3. Ticketing System for Unit 8 (First Aid and Fire Safety responsiveness)

() Management of (negative influence specific) Key indicators

- [] Nature of congestion [] Probable Hazards
- [] Lack of Signage deployment () Repair or restoration
- [] Interpretations on Fuel consumption
- [] Lack of support for renewable energy or battery powered vehicles

() Sustainable infrastructure (positive influence specific) Key indicators

- [] Stabilizing aspects
- [] Planning behind repair or restoration [] Signage and barricade deployment
- [] Traffic management advisory
- [] Pedestrian and Commuter safety [] Associated Traffic Management
- () Accident relief, Emergency response and assistance

Details of problems faced:

Resolution sought:



RoadMIR and RoadKPI framework



The NSSR-RS programme expects to collect unit specific

- ☐ Feedback
- ☐ Complaints
- ☐ Tickets

from senders of the printed pull-out forms that are duly filled, scanned as e-documents and sent via Whatsapp or Email to the mentioned mobile numbers and ID(s) which will be shared soon

4. Ticketing System for Unit 9 (Alpha Assistance responsiveness)

IMPORTANT DETAILS FOR ROAD SYSTEM RESPONSIVENESS

NSSR-RS Ticket Id: DIP-RSM-Email Id/Whatsapp

Source: NSSR-RS-HANDBOOK/DESK

NSSR-RS Id:

ALPHA ASSISTANCE HELP CARD ID:

Ticket status: Open/Closed/Escalated/Needs details/Not available

Date of submission:

Time of submission:

Road system name:

Road system Id:

Problems faced for reasons such as:

- () Quality levels
- () Traffic volume levels () Pollution levels
- () Accidents or incidence (even crimes) trends
- () Possible route diversions
- () Impacted Commuter comfort levels (specific to Commuter profile) () Non-availability of alternate transportation services
- () Non-availability of emergency response services () Non-availability of drive guidance / alpha assistance services
- () Afflicted due to weather forecasts
- () Faulty vital network and signal coverage
- () Vehicle indicators (problems related to Commuter Health and Lifespan Dynamics)

4. Ticketing System for Unit 9 (Alpha Assistance responsiveness)

() Management of (negative influence specific) Key indicators

- [] Nature of congestion [] Probable Hazards
- [] Lack of Signage deployment () Repair or restoration
- [] Interpretations on Fuel consumption
- [] Lack of support for renewable energy or battery powered vehicles

() **Sustainable infrastructure (positive influence specific) Key indicators**

- ☐ Stabilizing aspects
- ☐ Planning behind repair or restoration ☐ Signage and barricade deployment
- ☐ Traffic management advisory
- ☐ Pedestrian and Commuter safety ☐ Associated Traffic Management
- ☐ Accident relief, Emergency response and assistance
- ☐ Apha commuter response and assistance



RoadMIR and RoadKPI framework

Details of problems faced:

Resolution sought: